



**WASTE MANAGEMENT  
HEALTHCARE SOLUTIONS, INC**

**301 East Saint David's Road,  
Creswell, Washington County,  
North Carolina, 27928**

**APPROVED DOCUMENT**  
**Division of Waste Management**  
**Solid Waste Section**

**252-797-3849**

**Date March 12, 2015 By**

Digitally signed by LYF  
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email=larry.frost@ncdenr.gov,  
c=US  
Date: 2015.03.12 13:30:03 -0400

**OPERATIONS PLAN**

Permit No.	Scan Date	DIN
9407TP-TP-2011	October 21, 2014	22058

RECEIVED  
**September 23, 2014**  
Solid Waste Section  
Asheville Regional Office

**AUGUST 28, 2014**

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### **Section 3.1 - GENERAL DESCRIPTION**

The facility operates in accordance with the rules and regulations set forth by the North Carolina Division of Waste Management and the Town of Creswell. The facility was engineered, constructed, and permitted for regulated medical waste treatment, transfer of medical and solid waste for appropriate treatment off site, and for handling reusable sharps containers.

The plant can operate 24-hrs a day, seven days a week.

Office hours will be Monday through Friday from 8:00 AM to 4:00 PM.

### **Section 3.2 – ACCEPTABLE WASTES**

The facility accepts medical wastes defined by NCGS 130A-290(a)(17a) as "any solid waste generated from diagnosis, treatment or immunization of human beings or animals, in research pertaining thereto, or in the production or testing of biological organisms, but not including any hazardous waste identified". Or listed pursuant to this Article, radioactive waste, household waste as defined in 40 Code of Federal Regulations 261.4(b)(1) "The following solid wastes are not hazardous wastes: Household waste, including household waste that has been collected, transported, stored, treated, disposed, recovered (e.g., refuse-derived fuel) or reused. Household waste means any material (including garbage, trash and sanitary wastes in septic tanks) derived from households (including single and multiple residences, hotels and motels, bunkhouses, ranger stations, crew quarters, campgrounds, picnic grounds and day-use recreation areas). A resource recovery facility managing municipal solid waste shall not be deemed to be treating, storing, disposing of, or otherwise managing hazardous wastes for the purposes of regulation under this subtitle, if such facility: (I) Receives and burns only (A) Household waste (from single and multiple dwellings, hotels, motels, and other residential sources) and (8) Solid waste from commercial or industrial sources that does not contain hazardous waste; and (ii) Such facility does not accept hazardous wastes and the owner or operator of such facility has established contractual requirements or other appropriate notification or inspection procedures to assure that hazardous wastes are not received at or burned in such facility," in effect on July 1, 1989.

Medical waste is subject to the requirements in 15A NCAC 138.1200 Medical Waste Management.

The facility also accepts and manages garbage as specified in 7CFR 330.400 Subpart Garbage and 9CFR 94.5 Regulations of certain garbage. Regulated garbage requirements are certified and enforced by the US Department of Agriculture's (USDA) Animal and Plant Health inspection Services (APHIS) and the US Department of Homeland Security's, US Customs and border Patrol (CBP).

Haulers of waste to the facility have US Department of transportation (DOT) manifests signed by generators attesting that the waste is non-hazardous and packaged properly per DOT and state regulations. The facility does not accept hazardous or liquid waste.

### **Section 3.3 - SERVICE AREA**

The facility will be processing waste from Maryland, New York, Pennsylvania, New Jersey, North Carolina, Washington D.C., Virginia, West Virginia, and South Carolina.

### **Section 3.4 - QUANTITY OF WASTE MANAGED**

The facility can operate 365 days per year at a capacity of 84 tons of waste per 24-hour period.

### **Section 3.5 - SITE SECURITY AND ACCESS CONTROL**

The facility is secured on the perimeter by access-controlled gating. The building and associated property are monitored by ten high-definition light amplification cameras with the capacity to record and store 24-hours footage per day. Additionally buildings are secured by access-controlled doors and motion sensors. The building also has a 24- hour fire detection system that is monitored off-site.

### **Section 3.6 - SIGNAGE**

Name: WM Healthcare Solutions, Inc.

MEDICAL WASTE TREATMENT FACILITY

Type of waste accepted: Solid, Medical, USDA/APHIS/CBP

Office Hours: M-F 8 AM to 4 PM

Emergency Contact #: (757)-449-2370

(757) 510-6964

### **Section 3.7 - ALTERNATE FACILITY FOR UNTREATED MEDICAL WASTE**

Medical waste that cannot be treated at the Creswell facility will be transported to a WM Healthcare Solutions, Inc. processing facility at 318 Bell Park Dr. Woodstock GA, (Avalon South LLC) permit number: 028-042P, 7501 State Hwy 65, Anahuac, TX 77514, permit #: 2239A, or Curtis Bay Energy, 3200 Hawkins Point Road, Baltimore, MD 21226, permit # 2005WMI0036.

### **Section 3.8 - OPERATIONS**

Regulated medical waste is transported to the facility in trucks and or trailers by WMHS employees or by other licensed transporters. All waste is shipped in approved corrugated boxes, reusable containers and or disposable containers that meet DOT requirements. The trucks and trailers back to the loading dock and the drivers come into the scale area with their manifests. The medical waste containers are offloaded at the dock by hand truck, forklift or conveyors or by rolling them off if the container has wheels (such as sharps transporters and large reusable plastic containers) by employees.

Trained WMHS employees offload medical waste containers at the facility weighing each and the weight recorded on the accompanying manifest.

The waste containers are inspected and sorted as treatable and untreatable waste. The untreatable or bypass waste is loaded onto trailer positioned at the bay door for delivery to an approved site that can treat the bypass waste. A minimum of two trailers will be used in this bypass waste system so as not to violate the 7 days waste storage requirement. See 3.8, and 3.11.

Treatable waste is then placed in the autoclave treatment carts positioned at the dock edge and conveyed across the plant floor to the autoclave unit for processing. The reusable medical waste containers left at the dock are now empty and can be taken to the wash area for cleaning with an approved solution such as Clorox Bleach EPA Reg#: 5813-1 (EPA List B- approved disinfectant).

The containers are inspected for damage and sent for repairs if necessary. They are then positioned on the dock as units ready for outbound trucks.

Five autoclave carts filled with treatable medical waste are loaded onto the hydraulic lift that automatically rolls the carts to the sterilizer tube. The door is closed, the prescribed temperature and time are keyed and the unit is activated. At the end of the cycle, the door is open, the hydraulic ramp is raised, and the rear of the tube is raised to roll the five carts out. The ramp is lowered to the floor level and the treated carts are rolled off the ramp.

The now treated autoclave carts are emptied into a compactor vessel, utilizing a hydraulic dumper for shipment to East Carolina Environmental Landfill (approval # 90536), or an alternate state approved landfill. The carts are then wheeled back to the dock where they are refilled with treatable waste and the treatment process is repeated.

### ***SHARPS RECYCLING PROCESS***

The recycler is a unique, system designed to separate plastic from the waste stream. This is a continuous-flow system that shreds, pre-washes, grinds, rinses, dries buoyant plastic, and removes non-plastic materials (metal, glass, film, etc.) in the process. The buoyant material will be dried and deposited into gaylord boxes or other customer-supplied vessel.

#### **Process**

Treated sharps containers are introduced into a shredder that reduces the materials into tiny clean cut sizes. The material is then pre-washed as it travels through the conveyor and through a magnet.

### **Float Sink Tank**

In the Recovery Systems Float/Sink Tank, material is deposited on to the surface of the water in the tank. Heavy material sinks to the sloped bottom of the tank. An auger or drag conveyor, which continually sweeps the bottom surface, conveys this material to an above-water discharge. These undesirable materials will be then taken to an authorized landfill where it will be disposed of. Buoyant material is conveyed and discharged by a partially submerged screw conveyor or a rotating paddle where it goes into the wash and rinse cycle.

### **Wash**

In the wash stage, material is continually submerged, sprayed, and flushed with a heated closed loop wash solution. The combination of the heated water and attrition scrubbing from particle to particle contact while tumbling in the drum provides exceptional cleaning. The wash drum sections can be fitted with optional internal turbine scrubbers and a wash detergent pump for additional cleaning power. Small particles and dissolved contaminants pass through the perforated drum skin, collect in the sump, and are removed by a vibratory screener and sump auger conveyor system.

### **Rinse**

The rinse stage uses a spray of clean preheated water to rinse away remaining wash solution and prepare the cleaned material for tumble de-watering and drying.

### **Centrifugal Drying:**

This method involves a separate unit that uses high rotational velocities to remove moisture. Optional counter-flow heated air can be used to provide additional drying capacity.

### **Air Classifier**

Plastic regrind is pneumatically conveyed to receiving cyclone. The material drops into rotary valve below cyclone and is metered into separation chamber. The blower on second cyclone induces an upward airflow in separation chamber. The light contaminants (labels, dust, dirt, etc.) are carried away with air stream into second receiving cyclone and deposited into gaylord box. The finished product (flake) drops through the air stream and is deposited directly into Gaylord boxes or conveyed to additional equipment for further processing. The finished product from the recycling system is a clean dry flake suitable for extruding or molding into new products.

### **Section 3.9 - EQUIPMENT AT FACILITY**

Two R.E Baker Autoclaves - Combined processing capacity = 84 tons/day

Minimum operating temperature = 250F @30psi for 45mins

The treatment units are electronically controlled and utilize paper recorded that record cycle time and temperature to demonstrate treatment efficacy.

Two boilers, associated carts and hand tools are installed and in operation at the facility. These boilers are inspected and approved by the North Carolina Department of Labor Boiler Safety Bureau. Applicable permits and certification of inspection from the State and Manufacturer of the pressure vessel are available on site. These vessels are inspected annually.

Maintenance of the equipment will follow the maintenance inspection frequency, service; replacement of parts and other requirements recommended by the manufacturer of the key equipment and verified using inspection sheets. Inspections will be on a daily, weekly, monthly or other schedule as recommended. Visual inspection of all equipment will be done daily to insure proper working conditions. Equipment repair or maintenance will be done when inspected or on a schedule and non-repairable equipment will be replaced. A schedule of maintenance requirement will be posted at the plant and the tasks will be part of the training of employees.

### **Section 3.10 - STORAGE OF MATERIAL**

Materials waiting to be processed will be stored in enclosed containers. No material will be stored for more than 7 days without refrigeration. All regulated waste materials are processed under dated manifests that show date picked up from generator and date delivered and processed at plant. The maximum amount of stored waste material is 168,000 pounds or 24-hour of processing. Each autoclave can process approx. 3500 pounds per hour with a total of 7000 pounds for both autoclaves onsite per hour. This amounts to 5600 pounds per 8 hrs shift, and 168,000 pounds for 3 shifts in a 24 hours period if plant operates at full scale.

### **Section 3.11 - STAFFING**

Shift staffing will be allocated as required by the facility manager. There will be a shift manager on-site during normal business hours. The manufacturer's operating manual will be kept on site for reference. All employees will receive proper training as prescribed by the manual based on their respective job descriptions, safety procedures and practice, operations, maintenance, OSHA regulations, including lock out tag out, blood borne pathogens, and tune-up and equipment maintenance etc. ...

Operators must undergo specific trainings including:

USDA compliance

Blood borne pathogens

Forklift Operations

Boiler Operation

Steam treatment

Standard OSHA training

Recycling systems unit operations

Reusable sharps unit operations

### **Section 3.12 - SURFACE WASTER CONTROL**

No storm water permit is required.

### **Section 3,13 - APPROVAL OF DISCHARGE BY TOWN OR CRESWELL**

There is a standing letter of approval for the facility from the Town of Creswell on file with NCDENR, Division of Waste Management from the previous owners. (See attachment)

### **Section 3.14 - MAINTENANCE OF FACILITY IN SANITARY CONDITIONS**

Shift cleanup includes sweeping and washing waste processing and storage areas of the facility with the use of EPA list-B approved disinfectant.

### **Section 3.15 - LITTER AND DUST CONTROL**

WMHS staff will police the grounds of the facility daily. All transfer of open waste will be performed inside the building avoiding the escape of any flying debris.

### **Section 3.16 - FIRE PREVENTION**

The facility is equipped with a fire detection system, monitored 24 hours a day from an offsite location. The Town of Creswell Fire Department is responsible for the area the facility is located.

The North Carolina Department of Environment and Natural Resources will be notified within 24 hours of any plant shutdown, other than in the normal course of business.

### **Section 3.17 - RECORD KEEPING**

Records of all process regulated medical waste are properly maintained in accord with the applicable rules and regulations of the state and Federal Agencies with jurisdiction over the facility. Permit copies, operation plan, SOP's and site drawings are maintained at the facility at all times.

Records of regulated medical waste shall be maintained for each shipment and kept for a minimum of three years. This information will include; name and address of generator, date waste was received, amount of waste received per generator, date treated and the name and address of final disposal facility.

Chart recorder wheels showing time and temperature for each treatment cycles shall be maintained at the facility for three years. A log of each test for effectiveness of treatment performed shall be maintained and shall include the type of indicator used, date, time and results of test. This test information shall be maintained at the facility for three years.

An annual report on a form prescribed and approved by the division will be generated showing tonnage received at the facility by month and by county.

### **Section 3.18 - CONTINGENCY PALN**

WM Healthcare Solutions, Inc. has other permitted treatment facilities capable of backing up the Creswell facility in an event such need should occur; the processing systems at the facility are built independent from each other to prevent a total shut down of the plant because of a malfunction. The boilers are powered by with natural gas or diesel with a fueling station on-site.

In an event of a spill, SOP's are posted at the dock, at the treatment units and in the trucks. Noise and odors have been all but eliminated by piping the autoclave steam release down into the underground expansion tanks. There is also a quarterly monitored pest control box in place onsite to keep away rodent.

The facility had devised additional contingency related to items such as a trigger points, post shutdown Inspection, and an attempt to harvest Useable Items from the waste stream.

The trigger point is based on an amount of waste backlogged at the plant after a full days processing. WMHS trigger point is 110% of its daily throughput of 84 tons or 184,400 pounds. When this trigger point is met, waste must be diverted from WMHS Creswell, to an alternate processing facility until the amount of waste onsite is below the trigger point.

A representative from NCDENR's Division of Waste Management will be notified of any plant shutdown, other than in the normal course of business or any major repair or similar event.

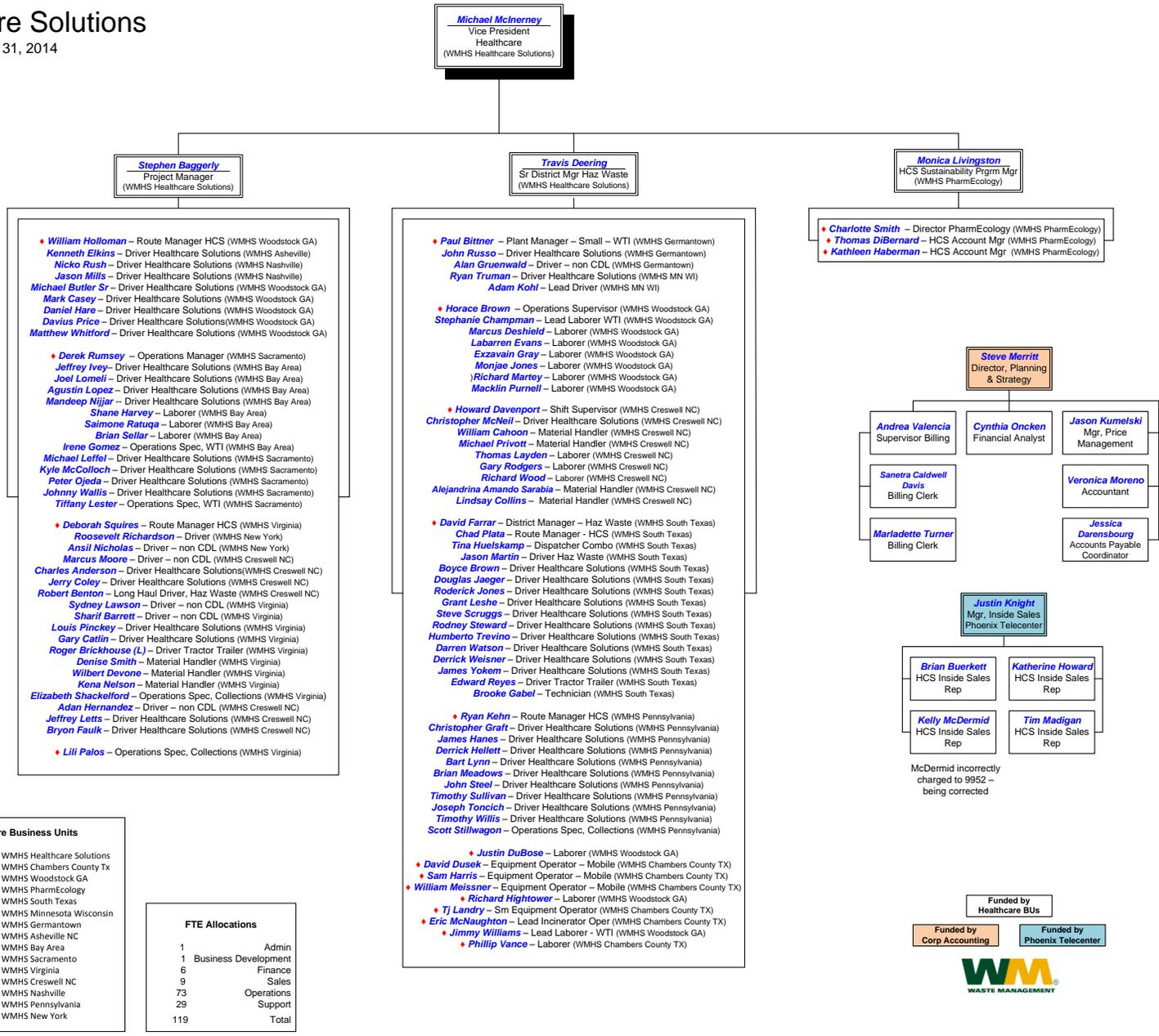
Prior to re-opening, a representative from NCDENR's Division of Waste Management will be given the opportunity to perform a Pre-Operation Inspection.

To the extent possible, WMHS, its haulers and generators will attempt to work together to identify and cull any unused medical supplies from the waste stream for future use by designated entities. Liability, de-labeling and logistics will be handled on a case-by-case basis.

# Additional information – Organizational Chart

## Healthcare Solutions

July 31, 2014



**Michael McInerney**  
Vice President  
Healthcare  
(WMHS Healthcare Solutions)

**Stephen Baggerly**  
Project Manager  
(WMHS Healthcare Solutions)

**Travis Deering**  
Sr. District Mgr. Haz Waste  
(WMHS Healthcare Solutions)

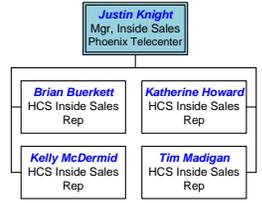
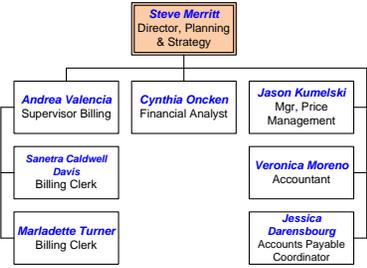
**Monica Livingston**  
HCS Sustainability Prgrm Mgr  
(WMHS PharmEcology)

- ♦ **William Holloman** – Route Manager HCS (WMHS Woodstock GA)
- Kenneth Elkins** – Driver Healthcare Solutions (WMHS Asheville)
- Nicko Rush** – Driver Healthcare Solutions (WMHS Nashville)
- Jason Mills** – Driver Healthcare Solutions (WMHS Nashville)
- Michael Butler Sr** – Driver Healthcare Solutions (WMHS Woodstock GA)
- Mark Casey** – Driver Healthcare Solutions (WMHS Woodstock GA)
- Daniel Hare** – Driver Healthcare Solutions (WMHS Woodstock GA)
- Davius Price** – Driver Healthcare Solutions (WMHS Woodstock GA)
- Matthew Whitford** – Driver Healthcare Solutions (WMHS Woodstock GA)
- ♦ **Derek Rumsey** – Operations Manager (WMHS Sacramento)
- Jeffrey Ivey** – Driver Healthcare Solutions (WMHS Bay Area)
- Joel Lomeli** – Driver Healthcare Solutions (WMHS Bay Area)
- Agustin Lopez** – Driver Healthcare Solutions (WMHS Bay Area)
- Mandeep Nijjar** – Driver Healthcare Solutions (WMHS Bay Area)
- Shane Harvey** – Laborer (WMHS Bay Area)
- Saimone Ratuqa** – Laborer (WMHS Bay Area)
- Brian Sellar** – Laborer (WMHS Bay Area)
- Irene Gomez** – Operations Spec. WTI (WMHS Bay Area)
- Michael Lefel** – Driver Healthcare Solutions (WMHS Sacramento)
- Kyle McColloch** – Driver Healthcare Solutions (WMHS Sacramento)
- Peter Ojeda** – Driver Healthcare Solutions (WMHS Sacramento)
- Johnny Wallis** – Driver Healthcare Solutions (WMHS Sacramento)
- Tiffany Lester** – Operations Spec. WTI (WMHS Sacramento)
- ♦ **Deborah Squires** – Route Manager HCS (WMHS Virginia)
- Roosevelt Richardson** – Driver (WMHS New York)
- Ansil Nicholas** – Driver – non CDL (WMHS New York)
- Marcus Moore** – Driver – non CDL (WMHS Creswell NC)
- Charles Anderson** – Driver Healthcare Solutions (WMHS Creswell NC)
- Jerry Coley** – Driver Healthcare Solutions (WMHS Creswell NC)
- Robert Benton** – Long Haul Driver, Haz Waste (WMHS Creswell NC)
- Sydney Lawson** – Driver – non CDL (WMHS Virginia)
- Sharif Barrett** – Driver – non CDL (WMHS Virginia)
- Louis Pinckney** – Driver Healthcare Solutions (WMHS Virginia)
- Gary Catlin** – Driver Healthcare Solutions (WMHS Virginia)
- Roger Brickhouse (L)** – Driver Tractor Trailer (WMHS Virginia)
- Denise Smith** – Material Handler (WMHS Virginia)
- Wilbert Devone** – Material Handler (WMHS Virginia)
- Kena Nelson** – Material Handler (WMHS Virginia)
- Elizabeth Shackelford** – Operations Spec. Collections (WMHS Virginia)
- Adan Hernandez** – Driver – non CDL (WMHS Creswell NC)
- Jeffrey Letts** – Driver Healthcare Solutions (WMHS Creswell NC)
- Bryon Faulk** – Driver Healthcare Solutions (WMHS Creswell NC)
- ♦ **Lili Palos** – Operations Spec. Collections (WMHS Virginia)

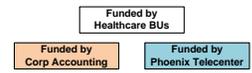
- ♦ **Paul Bittner** – Plant Manager – Small – WTI (WMHS Germantown)
- John Russo** – Driver Healthcare Solutions (WMHS Germantown)
- Alicia Gruenewald** – Driver – non CDL (WMHS Germantown)
- Ryan Truman** – Driver Healthcare Solutions (WMHS MN WI)
- Adam Kohl** – Lead Driver (WMHS MN WI)
- ♦ **Horace Brown** – Operations Supervisor (WMHS Woodstock GA)
- Stephanie Chapman** – Lead Laborer WTI (WMHS Woodstock GA)
- Marcus Deshield** – Laborer (WMHS Woodstock GA)
- Labarren Evans** – Laborer (WMHS Woodstock GA)
- Exzavain Gray** – Laborer (WMHS Woodstock GA)
- Monjae Jones** – Laborer (WMHS Woodstock GA)
- Richard Martey** – Laborer (WMHS Woodstock GA)
- MacKlin Purnell** – Laborer (WMHS Woodstock GA)
- ♦ **Howard Davenport** – Shift Supervisor (WMHS Creswell NC)
- Christopher McNeil** – Driver Healthcare Solutions (WMHS Creswell NC)
- William Cahoon** – Material Handler (WMHS Creswell NC)
- Michael Privott** – Material Handler (WMHS Creswell NC)
- Thomas Layden** – Laborer (WMHS Creswell NC)
- Gary Rodgers** – Laborer (WMHS Creswell NC)
- Richard Wood** – Laborer (WMHS Creswell NC)
- Alejandrina Amando Sarabia** – Material Handler (WMHS Creswell NC)
- Lindsay Collins** – Material Handler (WMHS Creswell NC)
- ♦ **David Farrar** – District Manager – Haz Waste (WMHS South Texas)
- Chad Plata** – Route Manager – HCS (WMHS South Texas)
- Tina Huelskamp** – Dispatcher Combo (WMHS South Texas)
- Jason Martin** – Driver Haz Waste (WMHS South Texas)
- Boyce Brown** – Driver Healthcare Solutions (WMHS South Texas)
- Douglas Jaeger** – Driver Healthcare Solutions (WMHS South Texas)
- Roderick Jones** – Driver Healthcare Solutions (WMHS South Texas)
- Grant Leshe** – Driver Healthcare Solutions (WMHS South Texas)
- Steve Scruggs** – Driver Healthcare Solutions (WMHS South Texas)
- Rodney Steward** – Driver Healthcare Solutions (WMHS South Texas)
- Humberto Trevino** – Driver Healthcare Solutions (WMHS South Texas)
- Darren Watson** – Driver Healthcare Solutions (WMHS South Texas)
- Derrick Weisner** – Driver Healthcare Solutions (WMHS South Texas)
- James Yokem** – Driver Healthcare Solutions (WMHS South Texas)
- Edward Reyes** – Driver Tractor Trailer (WMHS South Texas)
- Brooke Gabel** – Technician (WMHS South Texas)

- ♦ **Ryan Kehn** – Route Manager HCS (WMHS Pennsylvania)
- Christopher Graft** – Driver Healthcare Solutions (WMHS Pennsylvania)
- James Hanes** – Driver Healthcare Solutions (WMHS Pennsylvania)
- Derrick Hellett** – Driver Healthcare Solutions (WMHS Pennsylvania)
- Bart Lynn** – Driver Healthcare Solutions (WMHS Pennsylvania)
- Brian Meadows** – Driver Healthcare Solutions (WMHS Pennsylvania)
- John Steel** – Driver Healthcare Solutions (WMHS Pennsylvania)
- Timothy Sullivan** – Driver Healthcare Solutions (WMHS Pennsylvania)
- Joseph Toncich** – Driver Healthcare Solutions (WMHS Pennsylvania)
- Timothy Willis** – Driver Healthcare Solutions (WMHS Pennsylvania)
- Scott Stillwagon** – Operations Spec. Collections (WMHS Pennsylvania)
- ♦ **Justin DuBose** – Laborer (WMHS Woodstock GA)
- ♦ **David Dusek** – Equipment Operator – Mobile (WMHS Chambers County TX)
- ♦ **Sam Harris** – Equipment Operator – Mobile (WMHS Chambers County TX)
- ♦ **William Meissner** – Equipment Operator – Mobile (WMHS Chambers County TX)
- ♦ **Richard Hightower** – Laborer (WMHS Woodstock GA)
- ♦ **TJ Landry** – Sm Equipment Operator (WMHS Chambers County TX)
- ♦ **Eric McNaughton** – Lead Incinerator Oper (WMHS Chambers County TX)
- ♦ **Jimmy Williams** – Lead Laborer – WTI (WMHS Woodstock GA)
- ♦ **Phillip Vance** – Laborer (WMHS Chambers County TX)

- ♦ **Charlotte Smith** – Director PharmEcology (WMHS PharmEcology)
- ♦ **Thomas DiBernard** – HCS Account Mgr (WMHS PharmEcology)
- ♦ **Kathleen Haberman** – HCS Account Mgr (WMHS PharmEcology)



McDermid incorrectly charged to 9952 – being corrected



Healthcare Business Units	
02756	WMHS Healthcare Solutions
02792	WMHS Chambers County Tx
02815	WMHS Woodstock GA
02825	WMHS PharmEcology
02840	WMHS South Texas
02859	WMHS Minnesota Wisconsin
02915	WMHS Germantown
02917	WMHS Asheville NC
02930	WMHS Bay Area
02949	WMHS Sacramento
02963	WMHS Virginia
02967	WMHS Creswell NC
02993	WMHS Nashville
04587	WMHS Pennsylvania
04996	WMHS New York

FTE Allocations		
1	Admin	
1	Business Development	
6	Finance	
9	Sales	
73	Operations	
29	Support	
119	Total	